

## Hospice Survey & Certification

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## Interpretive Guidance & State Operations Manual

- S & C 09-19
  - Advance Copy-Interpretive Guidance
- S & C 09-58
  - Advance Copy-SOM

## Survey Frequency

- No statutory requirement
- Mission and Priority Document
  - Tier 2- Five % targeted sample
  - Tier 3- 6.5 year interval
  - Tier 4- 6 year average
- Validation surveys- federal and accrediting organizations

## Surveyor Focus

- Quality of Care
- Patient Safety
- Outcomes
- Interdisciplinary approach on the part of the hospice

## Survey Tasks

- Pre-survey preparation
- Entrance interview
- Information gathering
- Information analysis
- Exit conference
- Formation of Statement of Deficiencies (2567)

## Top 10 Survey Deficiencies-Hospice

- L545-Individualized written plan of care for each patient.
- L543 Hospice care and services furnished must follow an individualized written plan of care established by the Interdisciplinary group in collaboration with the attending physician (if any), the patient or representative, and the primary caregiver in accordance with pt's needs.

## Top 10 Survey Deficiencies-Hospice

- L552-IDG must review, revise and document the individualized plan of care as frequently as the pt's condition requires, but no less frequently than every 15 calendar days.
- L591-Nursing services must ensure that the nursing needs of the patient are met as identified in the pt's initial, comprehensive and/or updated assessments.

## Top 10 Survey Deficiencies-Hospice

- L629- Supervision of hospice aide by an RN no less frequently than every 14 days.
- L530-Content of comprehensive assessment-drug profile.
- L533- Update of the comprehensive assessment by the IDG , the assessment update must be accomplished as frequently as the condition of the pt requires but no less frequently than Q15 days.

## Top 10 Hospice Survey Deficiencies

- L548-Plan of care-measurable outcomes anticipated from implementing and coordinating the plan of care.
- L523- Timeframe for the completion of the comprehensive assessment.
- L679-All entries must be legible, clear, complete, and appropriately authenticated and dated.

## Resources

- Hospice Center-
- <http://www.cms.gov/center/hospice.asp>
  - Federal register notices
  - CMS manuals
  - Open door forums
  - Policy memo's
  - Enrollment, participation & certification

## Contact information

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